Alcatel-Lucent 8068/8038/8028/8039/8029 Premium DeskPhone

LED
- Flashing blue: incoming call
- Flashing orange: alarm

Handset (a Bluetooth® wireless handset is also available for IP Touch 8068 Phones)

3.5 mm headset jack

Function keys

A stable, adjustable foot

Alphabetic keypad

Function Keys

Mute and interphony	
Volume hands-free or headset	− +
Audio services (hands-free or handset)	
• Programmable key (F1 and F2 keys): Lit when the function associated with the key is activated. A service or a direct call can be assigned to these keys • Pre-programmed function keys are disabled in "safe" mode. The F1 and F2 keys are line keys	F
Redial key: Accesses the 'Redial' feature	
Guide key: Obtains information about "menu" page functions and "perso" page program keys	
Messaging key: Accesses various mail services. This key is lit when a new voice message, a new text message or a callback request is received	
Hands-free key: make or answer a call without lifting the receiver.	
END key: Terminates a call	

Bluetooth wireless handset (8068 Premium Deskphone)

Off-hook/On-hook	
Volume/Mute: • Press quickly and repeat to change the handset volume (3 levels) • Press and hold to ensure the phone is muted	

Welcome screens

Mon 23 Sep 2013 9:47
menu perso info

Settings   Redial list
Appointment   Lock
Text mail   Forward
Events

Contains several lines/pages of information about calls and the features that can be accessed by pressing the keys associated to the labels on the display (10 keys for 8068/38/39 phones or 6 keys for the 8028/29 phones).
- Menu page: Contains all functions and applications accessible with the keys associated with on-screen text
- Perso page: Contains call line keys (allowing call supervision) and programmable call keys
- Info page: Contains information on the telephone and the status of its functions: e.g., name, telephone number, number of messages, activation of transfer function, appointment reminder
- Transfer icon: ↻ Pressing the key next to this icon allows the transfer function to be programmed or changed

Navigation

- OK key: Confirms choices and options while programming or configuring
- Left-right navigator: Used to move from one page to another and to display information about current calls (call in progress, calls on hold, incoming call)
- Up-down navigator: Used to scroll through the content of a page

	Back/Exit key: Used to go back to the previous step

Status icons/Call icons

	Headset connected		Incoming call icon
	Telephone locked		Call in progress icon
	Appointment programmed		Call holding icon

Alphabetic keypad

Cursor control keys (left, right, up and down)

Caps lock: write text in capital letters

Alt key: accesses the alternate characters or features *(in purple)*

Enter key: confirms edited text

Backspace key: deletes one character in an edit box

Add-on modules

The 8028 Premium Deskphone has 4 programmable keys with LED and paper labels Phone capabilities can be extended with Premium Add-on 10- and 40-key modules or Premium Smart display 14-key module

All features are described for The Alcatel-Lucent OpenTouch™ Solution – OmniPCX™ Office Rich Communication Edition (RCE), OpenTouch Connection (OTCT).
A feature is described twice if it operates differently according to the system. The label displayed on the phone depends on the type of phone.
The guide lists the label of the 8068/38/39 phone with the labels of the 8028/29 listed in parenthesis, if different.

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Enterprise

Call
- Dial the number directly or dial the number after pressing a line key (an off-hook key phone or Bluetooth handset, hands-free key)

Call by name (company directory)
- RCE - Enter the first letters of contact's name and follow the on-screen instructions
- OTCT - Enter the name, contact's surname/name or initials and follow the on-screen instructions

Answer a call
- Take the handset off the hook, use an off-hook key (phone or Bluetooth handset), use hands-free key, or press the key next to the incoming call icon

Ignore call / End call

Redial
- Press and hold to access a list of the last 10 numbers dialed
- Press quickly and release to call the last dialed number

Make a call-back request to a busy number
- *Callback*

Place a call on hold (hold)
- *Hold*

Send DTMF signals
- *MF Code* (RCE), *Send DTMF* (OTCT)
- Send numbers

Mute

Interphony
- The phone automatically answers the call
- A succession of specific beeps is played before the line is picked up

Make a second call during a conversation
- *New call*

Answer a second call during a conversation
- Press the key associated with the incoming call

Switch between calls (broker call)
- Press the key associated with the call on hold

Cancel a second call and rejoin the first
- Automatically rejoins the first call

Transfer a call
- While in conversation with one caller
- Call a second contact
- Transfer the call

Conference
- Call the first contact
- Call the second contact
- *Conference (Confer)*

Add-on module
- Press an unprogrammed key and follow the on-screen instructions

Perso

Modify the programmed key
- Press the programmed key to be modified
- Follow the on-screen instructions

Perso

Erase a programmed key
- *Settings*
- *Keys*
- Select the key to be erased
- Follow the on-screen instructions

Menu

Customise the voice greeting
- *Settings*
- *Mailbox (MlBox)*
Options: listen to the greeting, customize the greeting, set the default greeting

Menu

Call voicemail

Forward calls to voicemail
- Press the key associated with the forward icon
- *Immediate->VM (Immed -> VM)*
- Press the key associated with the type of call forward required

Cancel forward
- Press the key associated with the forward icon
- *Cancel fwd (Canc fwd)*

Do not disturb
- Press the key associated with the forward icon
- DoNotDisturb (DND)

Send text messages
- *Message*
- *Send TxtMsg (SendTxt)*
- Enter the destination number
- Select the type of message to send (fixed Msg, New Msg, b3&)

Read text messages
- *Message*
- *Read TxtMsg (ReadTxt)*

Information about the phone

Info

Lock/unlock the phone
- *Lock*

Menu

Adjust audio volume

Select language
- *Settings, Options*
- *Language (Lang)*

Menu

Choose the ring tone
- *Ringing*
Adjust the ringtone with the following options:
Melody, Silent, Beeps, Volume, Progress ...

Menu

Adjust screen contrast
- *Settings, Phone*
- *Contrast*

Menu

Change the password
- *Settings*
- *Options* (OmniPCX Office),
Phone (OmniPCX Enterprise)
- *Password*

Menu

Select the default on-screen homepage
- *Settings, Options*
- *Homepage*
- Select the default page

Menu